

Does the fiber optic drop box need to be moved

Aerial drop - is a fibre optic cable that runs overhead from the pole to the house. If you have an aerial drop, the temporary and buried drop procedures do not apply to you.

Before your installation appointment, a Sonic technician will come to your home and connect a new fiber "drop" (otherwise known as a fiber cable) to the exterior of your home. You do NOT need to be home ...

Our field technicians plan a route to run the fiber from the street to the side/front of your home. The fiber is buried in your yard, which we describe as "future-proofing."

Next, a team member must bury the fiber-optic line. This can take up to 5-10 business days; however, inclement weather can delay the process. We will repair any damage to your yard and restore your ...

Some special FTTH fiber closures for drop cables require terminating the drop cable to connect it to the box. Patching with connectors in a re-enterable closure has become a popular option to splicing as it ...

Avoid DIY: Do not attempt to relocate the box on your own, as this can result in service disruptions.
Professional Help: Engage with a qualified contractor to ensure the move is compliant with regulations.

This method is most efficiently used where the path to be followed does not contain any obstructions that require the duct to be placed under. Move the trailer slowly ...

No appointment is necessary for the drop work to take place, and you do not have to be present during this time. The work will take place outside and can begin before service is available.

This method is most efficiently used where the path to be followed does not contain any obstructions that require the duct to be placed under. Move the trailer slowly along the trench route while unwinding ...

It's not a big deal. I had the installer run the fiber a few feet along the bottom of the siding and punch through next to an electrical outlet because that's where I had space for their equipment to be mounted.

Your fiber technician will need to either bury the fiber in your yard or attach via an ariel drop. Typically, there is minimal disruption to a customer's yard when burying the fiber from the street ...

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