

When I booted the systems up, the red indicator light came on showing it detected a device, but the green connect light just flashed. I double checked all of the connections both on the ...

Make sure the USB-C or DC power source is properly connected. Ensure at least one input computer is turned on. Try using a different USB-C port or connect an external DC power adapter (not included) ...

There are some quick tests that you can perform to rule out potential issues. Start by turning off all of the connected computers and peripherals, unplugging everything from the KVM, including power, and ...

The KVM has lights to indicate which device it's interacting with: orange lights are supposed to indicate the computer is up and running, and green lights should indicate the USB ...

If the indicator does light up, bring the remote control right close to the KVM switch's infrared receiver to see if the switching works. If the switching function works properly when it's close ...

So last month I bought this KVM switch (2 Port HDMI) and it was working fine until yesterday. Since today I am not able to switch between my laptops and the display light on the switch only shows the ...

Problem The switch does not power on, I can get a green light when A/B USB is plugged in, but no red light or beeps (switching no longer works). I have tested the supply voltage from the ...

The KVM does not have to be plugged in through the power supply for the green LED to come on. No red LED means the KVM is not getting power from the power supply, for some reason ...

Solution: First, check if the switch's power indicator light is on and ensure the power source is properly connected. If there's a power switch, make sure it's in the "On" position.

If there's any visible damage, it might mean that the switch needs some repair or even replacement. Once we have gone through these steps, we can reassess the situation and decide on ...

Learn about troubleshooting a power problem for the KVM switch on a 1x8 or 2x8 Console Manager.

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