

Here's what each light signal on your Connection Box means and what to do: Red: Reset the Connection Box by turning it off at the power point, waiting 30 seconds then turning it back on. Allow ...

If the optical light is red, please attempt to reset the nbn(TM) box by using a pen or paperclip to press the reset button in. If this doesn't resolve the red optical light - contact our call centre stating that your ...

Red Optical light: There is a fault with the NBN service. Four solid green lights: Service is working correctly. Any green light flashing: Indicates a problem with the NBN connection. Checking these ...

These monitor outputs can be used to help align light onto the photodiodes and to perform low frequency diagnostics. The monitor outputs have SMB connectors, and an SMB-to-BNC cable is provided with ...

Do you have a Dasan Box? Learn what the various lights mean and how to troubleshoot errors.

Check the "UNI-D" LED indicator light on the nbn(TM) connection box. It should be blinking green. Watch the indicators for approximately 60 seconds to ensure they are not changing/resetting. ...

Learn how to restart your modem, check the NTD, identify outages and determine if there may be a network fault.

It mean's your fibre optic cable that runs into your house is cut somewhere. Pretty easy fix if they are able to find the cut point - they just spliced mine together.

If you have a Red optical light, please reboot your nbn Connection Box, if it remains Red, run Refreshify on our app and we will lodge a case with nbn and our technical support team.

The Power light is usually the first light to check when troubleshooting your ONT. This light indicates whether the device is receiving power and functioning correctly.

Web: <https://www.tlaetsoglobal.co.za>